

REQUEST FOR PROPOSAL (RFP)

FOR

Appointment of Strategic Management Partner (SMP) for Operation and management of Delhi Kisan Mandi

Small Farmers' Agri-Business Consortium
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NOTICE INVITING TENDERS (NIT)

1. Small Farmers' Agri-Business Consortium (hereinafter referred to as "**Authority**") hereby invites proposals through e-tendering on the Central Public Procurement Portal (<https://eprocure.gov.in/eprocure/app>) for appointment of Strategic Management Partner (SMP) to provide support for the operation of the Delhi Kisan Mandi ("**Mandi**") and to ensure direct market linkages of FPOs with institutional buyers, wholesalers, retailers and consumers in accordance with the terms and conditions of this RFP.

2. **Schedule of E-Procurement Activities:**

The Authority shall endeavor to adhere to the schedule as given clause 1.3 of the RFP. However, the Authority may, at its own discretion, revise or extend any of the timelines set out in the schedule.

S.No.	Event Description	Date & Time
1	Start of Query submission	8 th March 2021 at 16:00 hrs
2	Last date for receiving Queries	15 th March 2021 at 15:00 hrs
3	Pre-Bid Meeting	22 th March 2021 at 15:00 hrs
4	Start of Bid-Submission	31 st March 2021 at 10:00 hrs
5	Last date and time for Bid-Submission	12 th April 2021 at 14:00 hrs
6	Opening of Technical Bids	19 th April 2021 at 15:00 hrs

3. Tender document may be viewed or downloaded by interested and eligible Tenderers from the website the Central Public Procurement Portal (CPPP) of Government of India: <http://eprocure.gov.in/eprocure/app> and the bids shall be submitted only through online mode.
4. The Prospective Tenderers are advised to register themselves on the e-procurement portal <http://eprocure.gov.in/eprocure/app> and obtain valid Class II Digital Signature Certificate (DSC) as per Information Technology (IT) Act, 2000, as amended from time to time. The said website can be accessed for additional information about registration and use of Portal.
5. The Tenderers can submit their tender online at <http://eprocure.gov.in/eprocure/app> on or before the key dates given above.
6. All further notifications/amendments, if any, shall only be posted on websites mentioned above.

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DISCLAIMER

The information contained in this Request for Proposal document (the “**RFP**”) or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the Authority or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor invitation by the Authority to the prospective Bidders or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in the formulation of their application for qualification and making their financial offers (“**Bids**”) pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents, especially the Feasibility Report, may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder (s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.

The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP.

The issue of this RFP does not imply that the Authority is bound to select a Bidder or to appoint the Selected Bidder for the Project and the Authority reserves the right to reject all or any of the Bidders or Bids without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

SECTION 1

INTRODUCTION

1.1.1 Request for Proposal

Small Farmers' Agri-business Consortium intends to invite proposal in the form of techno-financial bid from interested and technically qualified agencies to provide the services as Strategic Management Partner ("SMP") to SFAC for operations and management activities in relation to FPOs produces in Delhi Kisan Mandi (the "Project") for a period of 3 years ("Contract Period"). The Contract Period may be extended by the Authority for another two years on same terms and conditions subject to satisfactory performance of its obligations. The SMP needs to be a reputed and professionally equipped agency, having significant experience in market operations and establishing market linkage for farmers' groups in the country.

1.1.2 Background:

Small Farmers' Agribusiness Consortium (SFAC) (the "Authority") is a registered Society under the administrative control of Department of Agriculture, Cooperation & Farmers Welfare, Ministry of Agriculture & Farmers Welfare, Government of India. Its mandate is to link farmers to investment, technology and markets. SFAC has promoted around 818 Farmers Producer Organisations (FPOs) across the country. These bodies are member owned grassroots institutions, which provide collective bargaining power to small and marginal farmers. Over 8.13 lakh farmers are member of FPOs supported by SFAC.

With an object to link the produce of FPOs to institutional buyers and provide higher prices for their fresh produce. Delhi Kisan Mandi was launched in 2014 at Delhi and is being operated and managed by SMP. SFAC operates this mandi through SMP which provides post-harvest training, quality management and ensure direct linkage of FPOs with institutional buyers, wholesalers, retailers, etc. Through Delhi Kisan Mandi, SFAC encourages FPOs/GAs to set up sorting, grading and packing facilities near the farm gate so that only sorted, graded and packed or semi-packed produces are made available for sale through Delhi Kisan Mandi. The targeted customers for sale of produce are organized retailers, hotels, restaurant and catering (HORECA), large vendors, exporters, processors, RWAs and wholesalers.

1.1.3 Role & Responsibilities/ Scope of Work:

The SMP shall, subject to terms of the Service Agreement work under guidance of the MD, SFAC or any official authorized in this regard by MD, SFAC. The Role and Responsibilities of SMP shall broadly include the following:

The Terms of Reference (Scope of work) of the SMP is broadly as follows:

- (a) To study the present system of trade happening in the existing platform, identify the gaps thereof and suggest actionable strategies for removing such gaps and achieving the smooth operations and management of Delhi Kisan Mandi and implementation of the same, covering all necessary aspects in this regard;
- (b) Linkage of FPOs/ Farmers Groups, producing fresh horticultural commodities, with the organized buyers for sale of their produce at least at a price of 10% higher than prevailing market price. The benchmark price for this purpose will be of Azadpur Delhi -APMC / Agmark which will be used as a tool for price discovery.
- (c) To undertake the operations and management of the Delhi Kisan Mandi and engage a team of professionals therein for the day to day management of the facilities / operations;
- (d) To design template of ICT-backed MIS dashboard and necessary software covering all the operational aspects of the Delhi Kisan Mandi such as price discovery, inventory management and for providing real time information to SFAC on fortnight basis. In case, SMP is using any similar compatible software, the same can be integrated with Delhi Kisan Mandi platform after vetting of the software by SFAC. It would be the responsibility of SMP to maintain IT security and not to share the software or data with any other agency.
- (e) To continuously mobilize registered FPOs/ GAs for such linkages and gradually empower them to carry direct linkages with buyers and to handhold existing ones;
- (f) To undertake such steps as directed by SFAC from time to time for the successful management and operation of the Delhi Kisan Mandi.

- (g) To undertake promotional and awareness building efforts for showcasing the Kisan Mandi as well as organizing publicity and image building campaigns among various categories of producer groups as well as buyers(such as organized retail, wholesalers, hotels and catering industry, RWAs etc.) for increasing volumes of throughput in KM.
- (h) To prepare a comprehensive operational manual for the management of Kisan Mandi and implementation of the same, covering all necessary aspects in this regard within 3 months from the date of signing the agreement with SFAC.
- (i) To undertake convergence program for strengthening necessary infrastructure like collection centre and reefer van.etc.
- (j) Undertake all the planning, development, management and operational activities related to the infrastructure required to be developed (at SFAC's cost) in the Delhi Kisan Mandi to achieve and maintain the smooth operations of the Mandi. If at any time the SMP requires any repair, restoration works to be carried out in the existing infrastructure of any nature or any new or additional infrastructure in the Mandi for achieving further efficiency or economy or smoothness in operations and management, it may request SFAC for the same in writing along with the detailed necessity and plan/strategy for up scaling or establishing new infrastructure; and the SFAC shall on reasonable endeavor basis consider such request and may if it deems fit in its sole discretion accept the request and finance the cost of development/major repairs required for running Delhi Kisan Mandi. The SMP shall manage the installed utilities & infrastructure facilities. The SMP shall continue to undertake the planning, development, management and operational activities of such existing infrastructure post the repairs or the additional infrastructure procured by the SFAC, as the case may be.
- (k) To submit weekly report on price discovery.
- (l) SMP will prepare & implement the work plan on half yearly basis in consultation with SFAC. The work plan is to be finalized by the SMP and submitted to SFAC latest by 2nd week of January/July every year.
- (m) SMP will compile the day to day transaction and activities submit the same on fortnightly as well as need basis. Besides SMP will also submit report on progress of Delhi Kisan Mandi including price comparison with nearest major mandi on fortnightly, monthly, quarterly, biannual and annual basis to SFAC.
- (n) Development of forward and backward linkages in the agriculture marketing sector such as agri processing industries, logistics support etc.
- (o) The SMP will register the new sellers (registered FPOs/FPCs/Growers Associations) and buyers (Organized Retailers/ Institutional Buyers/ Hotels/ Restaurants and Catering (HORECA), Large Vendors, Exporters, Processors, RWAS and Wholesalers) as per defined operating procedures and after carrying out due diligence. Approval of SFAC has to be taken while enrolling the said buyers/sellers.
- (p) The SMP will be responsible for payment of statutory dues / taxes relating to operations in DKM platform.

1.1.4 **Payment Mechanism/ Debt Collection/Liability of SMP:**

SFAC will make available a CORPUS for facilitating payment to the FPOs/ FPCs/ Growers Associations after receipt of Goods Receipt Note (GRN) from the buyers. The buyers will be given interest free credit for a period of 15 days from the date of GRN after which an interest @ prevailing one year MCLR of SBI for the period of delay will be charged. It will be the responsibility of the SMP for timely collection of the receivables from the buyers. In case the buyer fails to settle his previous dues, no fresh supply should be entertained to such buyers. In the event of default on the part of the buyer, it will be the liability of the SMP and the SMP will take appropriate actions including legal actions for recovery of the dues and the cost of recovery will be borne by the SMP. On its part, SFAC will extend necessary support to the SMP in realization of the overdue from the buyers. The SMP will be liable to pay the amount under default to SFAC within a period of 30 days of due date and in case of delay on the part of SMP to settle such payments under default, an interest @ prevailing MCLR of SBI for the period of delay will be charged from the SMP.

1.1.5 Invoicing/ Accounting:

Stage 1: Sale of commodities by FPO:

Action	FPO will directly deliver/consign material to buyers.
Invoicing/ Accounting	FPO will issue bill of supply to SFAC mentioning particulars as under: In Bill to Party Field: Name (SFAC), Address and particulars of SFAC is required to be mentioned In Ship to Party Field: Name (buyer), Address and particulars of buyers are required to be mentioned (See Sample Invoice attached- Appendix VII - (Flag “C”))

Stage 2: Issuance of counter invoice by SFAC:

Action	After receipt of bill of supply invoice from the FPO, SFAC will draw its invoice on the buyer.
Invoicing/ Accounting	In Bill to Party Field: Name (buyers), Address and particulars of buyers is required to be mentioned In Ship to Party Field: Directly shipped by the supplier (Name of FPO) to the buyer under its invoice no: raised on SFAC is required to be mentioned. (See Sample Invoice attached- Appendix VIII - (Flag “D”))

Stage 3: Issuance of Goods Receipt Note (GRN) by the buyer:

Action	Buyer will issue the GRN for the net quantity received indicating the value and send the same to SFAC authorising it for making the payment to the FPO on its behalf.
Invoicing/ Accounting	No invoice is required at this stage.

Stage 4: Payment by SFAC to FPO:

Action	After receipt of GRN from the buyer, SFAC would make payment for the net amount to FPO.
Invoicing/ Accounting	The amount will be paid to FPO from the designated corpus of SFAC.

Stage 5: Payment by Buyer to SFAC:

Action	After interest free period, the buyer will make payment to SFAC.
Invoicing/ Accounting	On receipt of payment from buyer, the corpus account will be credited with the proceeds, which will square off the entry in the books of SFAC.

1.1.6 Performance Indicators for the SMP:

The SMP is to achieve targets as under:

- ❖ Linkages with the new FPOs: 3 in 6 months.
- ❖ Linkages with Major Buyers: 2 in 6 months.
- ❖ Quantity of 1000 MT. with value of Rs. 2.00 crores (achievement of both quantity and value is to be reckoned) per month.
- ❖ To conduct 12 training programs on post-harvest management for FPOs in 6 months.
- ❖ To maintain a ratio of 60:40 for Vegetables and Fruits respectively.

1.1.7 **Penalty/Termination of Contract:**

Non achievement of any of the benchmarked performance indicators as defined at 1.1.6, the SMP will collect service charge at the reduced rate of 0.10% of the quoted service charge till such time the benchmarked performance indicators are achieved.

The contract is liable to be terminated in occurrence of any of the following events:

- ❖ For continuous non-achievement of the performance indicators for 12 months as defined under Clause 1.1.6.
- ❖ Adopting unfair/illegal trade practices.
- ❖ Violation of terms of engagement/breach of contract.

1.1.8 **Service Agreement:**

A Service Agreement setting forth the detailed terms and conditions for the scope of works to be carried out by the SMP in accordance with the Scope of Work detailed in **Clause 1.1.3** and in the form provided by the Authority shall be signed and executed by the SMP upon issuance of the LOA (the "**Service Agreement**").

1.1.9 The statements and explanations contained in this RFP are intended to provide a better understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of services and obligations of the SMP set forth in the Service Agreement or the Authority's rights to amend, alter, change, supplement or clarify the scope of work, the Project to be awarded pursuant to this RFP or the terms thereof or herein contained. Consequently, any omissions, conflicts or contradictions in the Bidding Documents including this RFP are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims in this regard on any account shall be entertained by the Authority.

1.1.10 The Authority shall receive Bids pursuant to and in accordance with the terms set forth in this RFP, as modified, altered, amended and clarified from time to time by the Authority and other documents including the Service Agreement to be provided by the Authority pursuant to this RFP (collectively the "**Bidding Documents**") and all Bids shall be prepared and submitted in accordance with the terms of this RFP on or before the bid due date specified in Clause 1.3 for submission of Bids (the "**Bid Due Date**").

1.2. **Brief description of Bidding Process**

1.2.1 The Authority has adopted a single stage online bidding consisting of submission of a Technical Bid and a Financial Bid (both terms are defined hereafter) (the "**Bidding Process**"), their test to check the responsiveness, fulfilment of **Eligibility Criteria**, The Bidding Documents in its entirety will be available for download from the website <http://eprocure.gov.in/eprocure/app> ("**e-Procurement Portal**") from the date mentioned in the Clause 1.3. To participate in the Bidding Process, the Bidder should complete all stages of purchase; download from the e-Procurement Portal and final bid submission through the e-Procurement Portal. Bids which are submitted on the e-Procurement Portal alone will be accepted by the Authority. The Bidders are advised to download the Bidding Documents latest by one day prior to the Bid Due Date so as to safeguard their participation and avoid any delay. The Bidders are advised to upload the Bid sufficiently before the specified time on the Bid Due Date to avoid any technical issues or malfunction in the network caused by heavy internet traffic on the Bid Due Date. The Authority shall not be responsible for any failure, malfunction or breakdown of the e-Procurement Portal during the Bidding Process. The Bidders are required to register on e-Procurement Portal and shall have to pay registration fee. Bidders are required to obtain digital signature to upload the Technical and Financial bid. Bidders are requested to visit e-Procurement Portal for the details related to online registration and submission of Bids.

The Bidder shall pay to the Authority a non-refundable sum of Rs. 5,000/- (Rupees Five Thousand only) to be submitted vide demand draft drawn on any Scheduled Commercial Bank in India in favour of **Small Farmers' Agri-business Consortium** payable at **New Delhi**, as the cost of downloading the Bidding Documents ("**Document Fee**").

For the avoidance of doubt, no exemption from payment of Document Fees is permitted. Further, a scanned attested copy of the receipt of payment of the Document Fees shall be uploaded by the Bidder along with its Technical Bid on the e-Procurement Portal.

Eligibility and qualification of the bidder (The “**Bidder**”, will be first examined based on the details submitted (“**Technical Bid**”) with respect to eligibility and qualifications criteria prescribed in this RFP. The financial bid submitted online (“**Financial Bid**”) shall be opened of only those Bidders whose Technical Bids are responsive to Eligibility Criteria’s and other qualifications requirements as per this RFP. For avoidance of doubt, it is clarified that Financial Bid has to be submitted online only. No physical hard copy of Financial Bid is to be submitted by the Bidders or shall be admitted for determination of responsiveness.

- 1.2.2 Interested bidders are being called upon to submit their Bid in accordance with the terms specified in this Bidding Document. The Bid shall be valid for a period of 120 days from the Bid Due Date.
- 1.2.3 The complete Bidding Documents is enclosed for the Bidders. The aforesaid documents and any addenda issued subsequent to this RFP will be deemed to form part of the Bidding Documents.
- 1.2.4 The Bidder is required to deposit, along with its Bid, a Bid Security of Rs.1.00 Lakh (Rupees One Lakh only) (the "**Bid Security**"), refundable not later than 180 (one hundred and eighty) days from the Bid Due Date, except in the case of the Selected Bidder whose Bid Security shall be retained till it has provided a Performance Security as required under the Service Agreement. The Bidders will have to provide Bid Security in the form of Bank Guarantee encashable at Delhi, issued by Scheduled Commercial Bank in India. The bid security will remain valid for a period of 180 days beyond the Bid Due Date, and may be extended as may be mutually agreed between the Authority and the Bidder, from time to time. The Bank Guarantee should be enforceable in Delhi. The original demand drafts in respect of Document Fee for Cost of RFP must be delivered to the “**Director, Small Farmers’ Agri-business Consortium, 5th Floor, NCUI Auditorium Building, August Kranti Marg, 3 Siri Institutional Area, Hauz Khas, New Delhi – 110016**”, in an envelope super-scribed “**Empanelment of SMP for Delhi Kisan Mandi**” on or before the Bid Due Date. The Bid shall be summarily rejected, if it is not accompanied by the Bid Security and Document Fee towards cost of RFP document. The format for Bank Guarantee has been provided in Appendix- II of this RFP. It is hereby instructed that the bidders are to submit scanned copy of the bid security, document fees receipt of payment of the bid security along with the soft copy submission of the technical bid on the e- procurement portal. The scanned copies are to be self attested.
- 1.2.5 The Bidders are advised to examine the Project in greater detail, and to carry out, at their cost, such due diligence as may be required for submitting their respective Bids for award of the services including implementation thereof as per terms of this RFP and particularly that of the Service Agreement.
- 1.2.6 As part of the Bidding Documents, the Authority will provide such information pertaining/relevant to the Project available with it. The proposal shall be made in the Forms specified in this RFP. Any attachment to such Forms must be provided on separate sheets of paper and only information that is directly relevant should be provided. This may include photocopies of the relevant pages of printed documents.
- 1.2.7 **Bid Parameter and Commercial Arrangements:**

The Delhi Kisan Mandi is proposed to be operated and managed on a self sustaining model. The bidder (SMP) will be entitled to levy a service charge on the FPOs for use of facilities such as godowns, cold stores and other related facilities etc not exceeding 2% for first six months for which financial support is provided by SFAC thereafter 3% for both (Vegetables and Fruits) of the value of the commodities sold.

The bidder will quote the service fees, he will charge from the FPOs in the 1st, 2nd and 3rd year respectively. The fees are required to be quoted separately for Vegetables and Fruits. Bidder has to ensure that the sales /

turnover are maintained with 60:40 proportions for Vegetables and Fruits respectively. The bidder will submit details of turnover on weekly basis.

The objective of Kisan Mandi platform is to provide direct linkage between farmer organizations and organized / institutional buyers etc., and to ensure that farmers get the adequate value for their produce. To fulfill this objective, SFAC would carry out periodic review of the market scenario and reserves the right to reset the ceiling on service charge, if necessary.

Based on the existing pattern of turnover, the volume of trading through DKM platform is benchmarked at a level of Rs. 24.00 Crore per annum/ Rs. 2.00 Crore per month before the Covid-19 period. During the Covid-19 period i.e. April 2020 to July 2020, the DKM turnover has substantially increased to Rs. 5.70 crore per month. For non-achievement of any of the benchmarked performance indicators as defined at Clause 1.1.6 of the draft revised RFP, the SMP will collect service charge at the reduced rate of 0.10% of the quoted service charge till such time the benchmarked performance indicators are achieved.

The financial bid quoted by the bidder shall be without any condition.

While submitting the Financial Bid, the Bidder shall ensure the following:

- ❖ The Financial Bid shall take into consideration all costs associated with the assignment.
 1. The Financial Bid shall be without any condition attached nor subject to any assumption, and shall be final and binding. In case any assumption or condition indicated in the Financial Bid, it shall be considered non-responsive and shall be liable to be rejected.
- ❖ The Financial Bid shall take into consideration all expenses and liabilities in connection with the services.
 2. In order to extend handholding support to the SMP SFAC would provide non refundable financial assistance not exceeding rupees five lakh + taxes up to 06 months to meet out their fixed establishment expenses and overheads. The bidder is required to quote the amount of financial support required from SFAC for 06 months. The final score will be calculated by giving weightage 75:25 (75 for levy of service charges and 25 for amount of financial assistance from SFAC for 06 months)

1.2.8 Other details of the process to be followed under this Bidding Process and the terms thereof are spelt out in this RFP.

1.2.9 Any queries or request for additional information concerning this RFP shall be submitted in writing through e-mail to the officer designated in Clause 2.11.5 below. The e-mail shall clearly bear the following identification/ title:

"Queries/Request for Additional Information: RFP for Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under Small Farmers' Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers' Welfare, Government of India"

The pre-bid queries should be submitted in the format specified below to be considered for response and they should be submitted in MS-Excel format. Pre-bid queries not submitted in the prescribed format shall not be responded to:

S. No.	Page No.	Part of RFP	Clause No.	Text provided in RFP	Clarification sought with justification, if any

1.3 Schedule of e-Procurement Activities

The Authority shall endeavor to adhere to the following schedule. However, the Authority may, at its own discretion, revise or extend any of the timelines set out in this schedule.

S.No.	Event Description	Date & Time
1	Start of Query submission	8 th March 2021 at 16:00 hrs
2	Last date for receiving Queries	15 th March 2021 at 15:00 hrs
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4	Start of Bid-Submission	31 st March 2021 at 10:00 hrs
5	Last date and time for Bid-Submission	12 th April 2021 at 14:00 hrs
6	Opening of Technical Bids	19 th April 2021 at 15:00 hrs

SECTION-2

INSTRUCTION TO BIDDERS

A. GENERAL

2.1 General terms of Bidding

- 2.1.1 No Bidder shall submit more than one Bid for the Project. A Bidder shall not be entitled to submit another Bid either individually or as member of a consortium. In this regard, it is further clarified that no Consortium of entities are permitted to submit their Bid for the purposes of this RFP.
- 2.1.2 Notwithstanding anything to the contrary contained in this RFP, the detailed terms specified in the Service Agreement shall have an overriding effect; provided, however, that any conditions or obligations imposed on the Bidder hereunder shall continue to have effect in addition to its obligations under the Service Agreement.
- 2.1.3 The Bid shall be furnished in the format prescribed in this RFP. The Technical Bid shall be as per Appendix IA and the Financial Bid (to be submitted online only) shall be as per Appendix IB of the RFP. The Financial Bid percentage shall be indicated clearly in both figures and words, in Indian Rupees, in prescribed format of Financial Bid and shall be signed by the Bidder's authorised signatory. In the event of any difference between figures and words, the amount indicated in words shall be taken into account.
- 2.1.4 The Bidder shall deposit a Bid Security of INR1Lakh (Rupees One Lakh only) for the Project, in accordance with the provisions of this RFP. The Bidder has to provide the Bid Security in the form of a Bank Guarantee, acceptable to the Authority, as per format at Appendix-II.
- 2.1.5 The validity period of the Bank Guarantee shall not be less than 180 (One Hundred Eighty) days from the Bid Due Date with a claim period of 60 (Sixty) days, and may be extended as may be mutually agreed between the Authority and the Bidder from time to time. The Bid shall be summarily rejected if it is not accompanied by the Bid Security. The Bid Security shall be refundable not later than 180 (one hundred and eighty) days from the Bid Due Date except in the case of the Selected Bidder, whose Bid Security shall be retained till the Selected Bidder has provided the Performance Security under the Draft Service Agreement.
- 2.1.6 The Bidder should submit a power of attorney as per the format as specified in Appendix-III, duly supported by a charter document or board resolution in favour of executant, authorizing the signatory of the Bid to commit the Bidder.
- 2.1.7 Any condition or qualification or any other stipulation contained in the Bid shall render the Bid liable to rejection as a non-responsive Bid.
- 2.1.8 The Bid and all communications in relation to or concerning the Bidding Documents and the Bid shall be in English language.
- 2.1.9 The Bidding Documents including this RFP and all attached documents, provided by the Authority are and shall remain or become the property of the Authority and are transmitted to the Bidders solely for the purpose of preparation and the submission of a Bid in accordance herewith. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Bid. The provisions of this Clause 2.1.12 shall also apply *mutatis mutandis* to Bids and all other documents submitted by the Bidders, and the Authority will not return to the Bidders any Bid, document or any information provided along therewith.
- 2.1.10 This RFP is not transferable.
- 2.1.11 Any award of Project pursuant to this RFP shall be subject to the terms of Bidding Documents.

- 2.1.12 A Bidder may either be a company incorporated under the Companies Act in force in India or the applicable laws of the jurisdiction of its origin, or be a Partnership Firm or LLP incorporated or registered under applicable governing laws.
- 2.1.13 Any entity which has been barred by the Central/ State Government, or any entity owned or controlled by it, from participating in any project, and the bar subsists as on the date of Bid, would not be eligible to submit a Bid. The Bidder shall be required to submit an undertaking to this effect, duly signed by its Director/ Chairman.
- 2.1.14 A Bidder including any Associate should, in the last 3 (three) years, have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder or Associate, as the case may be, nor has been expelled from any project or contract by any public entity nor have had any contract terminated by any public entity for breach by such Bidder or Associate.
- 2.1.15 The following conditions shall be adhered to while submitting a Bid:
- (a) Bidders should attach clearly marked and referenced continuation sheets in the event that the space provided in the prescribed forms in the Annexes is insufficient. Alternatively, Bidders may format the prescribed forms making due provision for incorporation of the requested information;
 - (b) In responding to the RFP submissions, Bidders should demonstrate their capabilities in accordance with this RFP; and
- 2.1.16 The following provisions shall apply to all Bidders:
- While evaluating applications, regard will be paid to national defense and security considerations.
 - Offer received from any Bidder may be summarily rejected on national security consideration without any intimation thereof to the bidder.
 - The Bidders will also abide by the various statutory requirements on the protection of the environment, anti-pollution measures, safety, conservancy etc., and also abide by the directives issued by the Government of India; Ministry of Agriculture, Cooperation and Farmers' Welfare, in this regard from time to time.
- 2.1.17 Notwithstanding anything to the contrary contained herein, in the event that the Bid Due Date falls within 3 (three) months of the closing of the latest financial year of a Bidder, it shall ignore such financial year for the purposes of its Bid and furnish all its information and certification with reference to the 3 (three) years preceding its latest financial year. For the avoidance of doubt, financial year shall, for the purposes of a Bid hereunder, mean the accounting year followed by the Bidder in the course of its normal business.

2.2 ELIGIBILITY & EVALUATION CRITERIA:

Only those Bidders who meet the technical eligibility criteria will qualify for participation in financial bids. The technical capacity of the bidder will be determined on the basis of eligibility of the bidder on each evaluation parameter as specified hereunder:

(General Eligibility, Technical Capacity and Financial Capacity) specified hereunder shall qualify for evaluation. Bidders who do not meet Eligibility Criteria shall not be eligible for participation in the financial bid and their bids shall be rejected. The eligibility of SMP shall be based on qualifying each of the following eligibility, technical & financial parameters:

SI. NO.	Sub Points	CRITERIA	DOCUMENTS TO BE SUBMITTED
A GENERAL ELIGIBILITY CRITERIA:			
	A.1	No consortium of entities is allowed to submit its Bid, and therefore, no potential bidder can be member of another Bidder.	Declaration/ Certificate by the bidder on non consortium entity.
	A.2	A Bidder can either be a company or LLP or Partnership Firm, duly incorporated and registered under the extant respective laws applicable in India; no other entity shall be eligible to submit its Bid under this RFP.	Certification of incorporation/ partnership deed/ registration certificate as applicable.
	A.3	Bidder to demonstrate that there is no occurrence of Conflict of Interest. In case conflict of interest is detected, the Authority shall disqualify the Bidder and encash the Bid Security and may further debar it from participation in any future procurement process for a minimum period of 1 (one) year.	Declaration/ Certificate by the bidder: Authority may seek information / clarification from the bidder which is to be responded within a week.
	A.4	The Bidder ought not to have been debarred/blacklisted/it's any agreement ought not to have been terminated by the Central/ State Government or its instrumentalities. The Bidder ought not to have been convicted in any criminal case by any court of competent jurisdiction in connection with any assignment.	Self-certification to this effect by the authorized signatory of the Bidder is to be provided. False certification and/ or nondisclosure of material facts ought to have been disclosed will lead to forfeiture of the Bid Security and disqualification from the evaluation process.
B. TECHNICAL CAPACITY:			
	B.1	Relevant Project Experience: Expertise in providing services at least for 2 years in relation to technical assistance/ consulting/ advisory services / Agri-tech services in projects /assignments related to agriculture (including handling, marketing or sale of fruit and vegetable business/agri commodities and operations thereof or experience of facilitating/supporting FPOs/ FPCs/Farmers groups/ Grower Associations/ Cooperatives/ Federations) undertaken including ongoing projects.	The bidder is to submit any of the below supporting documents for project experience: Client Certificates/ Work Orders/ Copy of Contract/ Statutory Auditor's Certificates/ Completion Certificates/ Agreement copy/ Letter of Award/ Chartered Accountant's Certificates indicating the details of the assignment, client, value of assignment and year of award to be provided. The Managing Director or authorized representative of the Bidder shall self- certify, if the Bidder has done assignments on non disclosure agreements. In such cases, broad details of the assignment have to be provided to ascertain relevance.
	B.2	Forward Market Linkage: Forward market linkage established with SHG/ FPCs/ FGs/ Cooperatives / Federations etc.	Proof required shall be – Work order in the name of the Firm and Purchase Order, Vendor Registration in the name of registered FGs/ FPCs/Cooperatives/ Federations indicating bidder's involvement in market linkage.

	B.3	<p>Manpower Deployment:</p> <p>Qualification and competence of the core team for the assignment:</p> <p>Profile and experience of key personnel:</p> <p>The bidder should have engaged key persons namely</p> <ul style="list-style-type: none"> ➤ Team Leader/ Project Director (1), ➤ F&V Supply Chain & Marketing Expert (2), ➤ Farm Sourcing/Procurement Expert (2), ➤ Customer Relationship Management Expert (1), ➤ MIS & IT Expert (1), ➤ Infrastructure Expert (1) <p>as per specifications mentioned in Annex III Appendix IA of RFP Document against each profile.</p>	<p>The minimum qualification of the incumbents should match as stipulated qualifications as stated in Annex III Appendix IA of RFP Document against each profile.</p> <p>The key persons should possess minimum years of service / experience as laid down in Annex III Appendix IA of RFP Document.</p> <p>Supporting certificate/ documents for qualification and experience is to be submitted.</p>
	B.4	<p>Quality of Approach and Methodology:</p> <p>Demonstrated understanding of the objectives, approach & methodology with respect to the activities given in the TOR (The assessment in this respect will be done by the technical evaluation committee of SFAC)</p>	<p>Power Point Presentation on approach & strategies is to be given by the bidder for qualitative assessment of approach and methodology.</p> <p><i>*Core Team for the project should be present during the power point presentation as far as practicable.</i></p> <p><i>** The Bidders will be invited for power point presentation for which prior intimation will be given by SFAC.</i></p>
	B.5	<p>Tools /networks/ linkages to be employed to support the SMP's proposed approach:</p>	<p>The bidder is to provide documentary evidence of any tools/ networks/ linkages if provided to any organization and will also submit the proposed tools/ networks/ linkages to be employed in support of SMP's proposed approach for Delhi Kisan Mandi project. (The assessment in this respect will be done by the technical evaluation committee of SFAC).</p>
C. FINANCIAL CAPACITY:			
	C.1	<p>Net worth:</p> <p>The Bidder shall have positive net worth at the Close of the financial year immediately preceding the Bid Due Date.</p> <p>Net worth means:</p> <p>In case the Bidder is a company, the aggregate value of the paid-up share capital and all reserves created out of the profits and</p>	<p>The Bid must be accompanied by the audited annual reports of the Bidder for the last 3 financial years preceding the Bid Due Date. If the bidder's annual accounts for the latest financial year are not audited, the Bidder may submit provisional balance sheet and shall give an undertaking to this effect.</p>

		<p>securities premium account, after deducting the aggregate value of the accumulated losses, deferred expenditure and miscellaneous expenditure not written off, as per the audited balance sheet, but does not include reserves created out of revaluation of assets, write-back of depreciation and amalgamation; and</p> <p>In case the Bidder is any other entity - the aggregate value of the paid up capital and reserves of such entity, after deducting the aggregate value of the intangible assets.</p>	
	C.2	<p>Turn Over: The Bidder shall have Minimum Average Annual Turnover of INR 2.00 Crores for proceeding 3 financial years, from services rendered by it in India in relation to technical assistance/ consulting/ advisory services/ Agri-Tech services in projects/assignments. For the purpose of this clause, the financial year shall, mean the accounting year followed by the Bidder in the course of its ordinary business.</p> <p>Turn Over means: The aggregate value of the realization of amount made from the supply of services similar to the services required to be rendered by the Selected Bidder under the Project, by the Bidder during a financial year. For avoidance of doubt, it is clarified that it shall not include interest earned from financial instruments.</p>	

The technical bids will be evaluated in accordance with the above specified eligibility / criteria and the bidder is required to qualify each parameter in order to be declared as “Qualified Bidders” pursuant to their technical evaluation. A proposal will be considered unsuitable and will be rejected at this stage if it fails to achieve the minimum technical specifications on each parameter. The Authority will notify bidders who fail to qualify technical evaluations and return their Financial Bids unopened after completing the selection process. Prior to evaluation of the Financial Bids of the Qualified Bidders, the Evaluation Committee of the Authority will determine whether the Financial Bids are complete in all respects, unqualified and unconditional, and submitted in accordance with the terms hereof. Such Financial Bids which are responsive to terms hereof shall be evaluated.

2.3 Proprietary data

All documents and other information supplied by the Authority or submitted by a Bidder to the Authority shall remain or become the property of the Authority. Bidders are to treat all information as strictly confidential and shall not use it for any purpose other than for preparation and submission of their Bid. The Authority will not return any Bid or any information provided along therewith.

2.4 Number of Bids and Cost of Bidding

- 2.4.1 No Bidder shall submit more than one Bid for the Project. A Bidder shall not be entitled to submit another Bid.
- 2.4.2 The Bidders shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bidding Process. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

2.5 Verification of Information:

- 2.5.1 It shall be deemed that by submitting a Bid, the Bidder has:
- (a) Made a complete and careful examination of the Bidding Documents;
 - (b) received all relevant information requested from the Authority;
 - (c) Accepted the risk of inadequacy, error or mistake in the information provided in the Bidding Documents;
 - (d) satisfied itself about all matters, things and information required for submitting an informed Bid, execution of the Project in accordance with the Bidding Documents and performance of all of its obligations thereunder;
 - (e) acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Bidding Documents or ignorance of any of the matters shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from the Authority, or a ground for termination of the Service Agreement by the SMP;
 - (f) Acknowledged that it does not have a Conflict of Interest or suffers from any disqualification; and
 - (g) Agreed to be bound by the undertakings provided by it under and in terms hereof.
- 2.5.2 The Authority shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP, including any error or mistake therein or in any information or data given by the Authority.

2.6 Verification and Disqualification

- 2.6.1 The Authority reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP and the Bidder shall, when so required by the Authority, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification, by the Authority shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of the Authority thereunder.
- 2.6.2 The Authority reserves the right to reject any Bid and appropriate the Bid Security if:
- (a) At any time, a material misrepresentation is made or uncovered, or
 - (b) The Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Bid.
- Such misrepresentation/ improper response shall lead to the disqualification of the Bidder. If such disqualification/ rejection occurs after the Bids have been opened and the highest Bidder gets disqualified/ rejected, then the Authority reserves the right to annul the Bidding Process and invites fresh Bids.
- 2.6.3 In case it is found during the evaluation or at any time before signing of the Service Agreement or after its execution and during the period of subsistence thereof, that one or more of the eligibility and /or qualification requirements have not been met by the Bidder, or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith if not yet appointed as the SMP either by issue of the LOA or by entering into the Service Agreement, and if the Selected Bidder has already been issued the LOA or entered into the Service Agreement, the same shall, notwithstanding anything to the contrary contained therein or in this RFP, be liable to be terminated, by a communication in writing by the Authority to the Selected Bidder without the Authority being liable in any manner whatsoever to the Selected Bidder or the SMP. In such an event, the Authority shall be entitled to forfeit and appropriate the Bid Security or

Performance Security, as the case may be, as Damages, without prejudice to any other right or remedy that may be available to the Authority under this RFP, the Bidding Documents, the Service Agreement or otherwise.

B. DOCUMENTS

2.7 Contents of the RFP

2.7.1 This RFP comprises the Disclaimer set forth hereinabove, the contents as listed below, and will additionally include any Addenda issued in accordance with Clause 2.9.

Invitation for Bids

- Section 1. Introduction
- Section 2. Instructions to Bidders
- Section 3. Evaluation of Bids
- Section 4. Fraud and Corrupt Practices
- Section 5. Pre-Bid Conference
- Section 6. Miscellaneous

Appendices

- I. A Letter comprising the Technical Bid including Annexures I to VII
- B Letter comprising the Financial Bid
- II. Bank Guarantee for Bid Security
- III. Power of Attorney for signing of Bid
- IV. Check List
- V. Tender Acceptance Letter
- VI. Instructions for online bid submission

2.8 Clarifications

- 2.8.1 Bidders requiring any clarification on the RFP may notify the Authority via e-mail in accordance with Clause 2.11.5. They should send in their queries before the date mentioned in the Schedule of e-Procurement Activities specified in Clause 1.3. The Authority shall endeavor to respond to the queries within the period specified therein, but no later than 10 (ten) days prior to the Bid Due Date. The responses may be sent by e-mail. The Authority may forward all the queries and its responses thereto, to all Bidders without identifying the source of queries and shall also upload the responses on the e-Procurement Portal.
- 2.8.2 The Authority shall endeavor to respond to the questions raised or clarifications sought by the Bidders. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.
- 2.8.3 The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by the Authority shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by Authority or its employees or representatives shall not in any way or manner be binding on the Authority.
- 2.8.4 To facilitate evaluation of the Bids, the Authority may, at its sole discretion, seek clarifications from any Bidder regarding its Bid. Such clarification(s) may without prejudice include clarifications with respect to major deviations found in the Bid and shall be provided within the time specified by the Authority for this purpose. Any request for clarification(s) and all clarification(s) in response thereto shall be in writing.
- 2.8.5 If a Bidder does not provide clarifications sought under Clause 2.8.4 above within the prescribed time, its Bid shall be liable to be rejected. In case the Bid is not rejected, the Authority may proceed to evaluate the Bid by construing the particulars requiring clarification to the best of its understanding, and the Bidder shall be barred from subsequently questioning such interpretation of the Authority.

2.9 Amendment of RFP

- 2.9.1 At any time prior to the Bid Due Date, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the RFP by the issuance of Addenda.
- 2.9.2 Any Addendum issued hereunder will be in uploaded on the e-Procurement Portal
- 2.9.3 In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, at its own discretion, extend the Bid Due Date.
- 2.9.4 The Bidders who have downloaded the Bidding Documents are advised to regularly check for amendments/corrigendum/clarifications, if any issued by the Authority and which shall form part and parcel of the Bidding Documents. Such amendments /corrigendum/clarifications will be posted on thee-Procurement Portal (<http://eprocure.gov.in/eprocure/app>). Any ignorance on the part of the Bidder in not checking the e-Procurement Portal will not be an excuse and the Authority not be responsible if any Bidder omits to notice any amendments/corrigendum/ clarification.

C PREPARATION AND SUBMISSION OF BIDS

2.10 Format and Signing of Bid

- 2.10.1 The Bidder shall provide all the information sought under this RFP. The Authority will evaluate only those Bids that are received in the required formats and complete in all respects and which are submitted on the e-procurement portal on or prior to the Bid Due Date. Incomplete and /or conditional Bids or not submitted online on E-Procurement Portal (<http://eprocure.gov.in/eprocure/app>) shall be rejected.
- 2.10.2 The Bidders shall submit both the Technical Bid as well as the Financial Bid, along with all the annexures thereto, on the e-Procurement Portal. Each page of the Bid shall be signed digitally by the Bidder. The Bidders shall sign their Bids using Class III - Digital Certificates, upon uploading the soft copy of the Technical Bid to the e-Procurement Portal.
- 2.10.3 The Bidders shall also be required to submit a hard copy of the Technical Bid in accordance with the terms specified in this RFP. The hard copy of the Technical Bid shall be typed and signed on each page in indelible blue ink by the authorized signatory of the Bidder who shall also initial each page in indelible blue ink. All the alterations, omissions, additions or any other amendments made to the Bid shall be initialed by the person(s) signing the Bid. In case of printed and published documents, only the cover shall be initialed. The Bid shall contain page numbers and shall be bound together in a manner that does not allow replacement of any page. For avoidance of doubt, no hard copy of Financial Bid shall be submitted along with Technical Bid.

2.11 Documents comprising Technical and Financial Bid

- 2.11.1 The Bidder shall submit the Technical Bid, both online as well as in physical hard copy. The Financial Bid shall be submitted online only. There shall be no physical hard copy submission of the Financial Bid under any circumstance.

The Technical Bid shall comprise of the following documents along with supporting documents as appropriate:

Technical Bid

- (a) Appendix-IA (Letter comprising the Technical Bid) including Annexure I to VII and supporting certificates / documents;
- (b) Power of Attorney for signing the Bid as per the format at Appendix-III;
- (c) Copy of the certificate of incorporation or equivalent;
- (d) Copies of Bidder's duly audited balance sheet and profit and loss statement for preceding 3 years;
- (e) Bid Security of INR1.00 Lakh (Rupees One Lakh only), in the form of Bank Guarantee in the format at Appendix-II from a Scheduled Commercial Bank in India;
- (f) Copy of the Document Fee by way of Demand Draft, in accordance with Clause 1.2.1.

For the avoidance of any confusion, scanned copies of the above mentioned documents shall be uploaded online on the e-Procurement Portal on or prior to the Bid Due Date.

Financial Bid

The Financial Bid, which shall be uploaded online (no hard copy submission), shall consist of the following particulars:

- (i) Appendix-IB (Letter comprising the Financial Bid)
- 2.11.2 The Technical Bid shall be submitted online and uploaded on the e-Procurement Portal (<http://eprocure.gov.in/eprocure/app>). The Bidder shall also provide one physical hard copy of the Technical Bid in accordance with the terms provided in this RFP. For the online submission, each page of the Technical Bid, including the annexures thereto, shall bear the digital signature of the Bidder. The Bidders are required to sign their Bids using Class III - Digital Certificates at the time of uploading the soft copy of the Technical Bid. The scanned copy of documents, mentioned above in Clause 2.11.1, comprising of the Technical Bid shall be uploaded online in proper resolution.
- 2.11.3 The hard copy of the Technical Bid consisting of the documents listed at Clause 2.11.1 shall be placed in an envelope bearing “**Technical Bid for Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under Small Farmers’ Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers’ Welfare, Government of India**” and shall clearly indicate the name and address of the Bidder.
- 2.11.4 The Financial Bid shall be submitted online only on the e-Procurement Portal. The Financial Bid shall not be submitted physically in hard copy. Any submission of Financial Bid in hard copy shall lead to the Bid being rejected in its entirety and declared as non-responsive. Each page of the Financial Bid shall bear the digital signature of the Bidder. The Bidders are required to sign their Bids using Class III - Digital Certificates only.
- 2.11.5 The original hard copy of the Technical Bid shall be addressed and submitted on or before Bid Due Date at the following address:
- | | |
|-----------------|---|
| DESIGNATION: | Director |
| ADDRESS: | Small Farmers’ Agri-business Consortium, 5 th Floor, NCUI Auditorium Building, August Kranti Marg, 3 Siri Institutional Area, HauzKhas, New Delhi – 110016 |
| TELEPHONE NO: | +91-11- 26966017, 26966037, 26862365 |
| FAX No.: | +91-11- 26862367 |
| E-MAIL ADDRESS: | info@delhikisanmandi.in |
- 2.11.6 If the envelope containing the hard copy of the Technical Bid is not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the Technical Bid submitted and consequent losses, if any, suffered by the Bidder.
- 2.11.7 save and except as expressly otherwise provided herein, in the event of any discrepancy between the soft copy/scanned copy of the Technical Bid uploaded to the e-Procurement Portal and the hard copy of the Technical Bid, the soft copy/scanned copy will prevail.
- 2.11.8 Bids submitted by fax, telex, telegram or e-mail shall not be entertained and will be rejected.

2.12 Bid Due Date

Technical & Financial Bid comprising of the documents listed at Clause 2.11.1 of the RFP shall be submitted online on or before the Bid Due Date in the manner and form as detailed in this RFP.

2.13 Late Bids

Bids received by the Authority after the specified time on the Bid Due Date shall not be eligible for consideration and shall be summarily rejected.

2.14 Procedure for tendering

2.14.1 Submission of Bids:

- 2.14.1.1 The Bidder shall submit the Technical Bid online on the e-Procurement Portal on or prior to the Bid Due Date. The Bidder shall also submit a hard copy of the Technical Bid in the manner specified in this Bid Document in **Clause 2.11.3**, a receipt thereof should be obtained from the person specified at **Clause 2.11.5**.
- 2.14.1.2 The Bidder shall only upload the Financial Bid on the e-Procurement Portal on or prior to the Bid Due Date. The Authority shall not entertain any physical submission of the Financial Bid. Any physical submission of the Financial Bid shall lead to the rejection of the Bid as being non-responsive.
- 2.14.1.3 The Bidder will receive a system generated acknowledgement of its Bid submission on the e-Procurement Portal to confirm successful uploading of its Bid.

2.14.2 Substitution and Withdrawal of Bids

- 2.14.2.1 The Bidder may substitute or withdraw its Bid after submission at any time prior to the specified time on the Bid Due Date. No Bid will be substituted or withdrawn by the Bidder on or after the specified time on the Bid Due Date.
- 2.14.2.2 The Bidder may substitute or withdraw the Bid by uploading a scanned copy of a letter addressed to the person mentioned in Clause 2.11.5. The Bidder should also deliver the original substitution or withdrawal letter/notice to the Authority to substitute or withdraw the hard copy of the Technical Bid submitted to the Authority.
- 2.14.2.3 The hard copy of the substitution or withdrawal notice will be prepared, sealed, marked, and delivered in accordance with **Clauses 2.10.2** and **2.11.3**, with the envelopes being additionally marked "**SUBSTITUTION**" or "**WITHDRAWAL**", as appropriate.
- 2.14.2.4 If the Authority receives a substitution notice from a Bidder before the specified time on the Bid Due Date, then the Bidder will be allowed to substitute its original Bid, and the hard copy of the original Technical Bid will be returned unopened.
- 2.14.2.5 If the Authority receives a withdrawal notice before the specified time on the Bid Due Date, then the Authority will return the hard copy of the Technical Bid to such Bidder unopened.

2.15 Rejection of Bids

- 2.15.1 Notwithstanding anything contained in this RFP, the Authority reserves the right to reject any Bid and to annul the Bidding Process and reject all Bids at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof. In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite all eligible Bidders to submit fresh Bids hereunder.
- 2.15.2 The Authority reserves the right not to proceed with the Bidding Process at any time, without notice or liability, and to reject any Bid without assigning any reasons.
- 2.15.3 If the SMP fails to fulfill the terms of contract including but not limited to negligence whether in contract, tort, statute or otherwise, SFAC may claim liquidated damages against the SMP.

2.16 Validity of Bids

The Bids shall be valid for a period of 120 days from the Bid Due Date. The validity of Bids may be extended by mutual consent of the respective Bidders and the Authority.

2.17 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising the Authority in relation to, or matters arising out of, or concerning the Bidding Process. The Authority will treat all information, submitted as part of the Bid, in confidence and will require all those who have access to

such material to treat the same in confidence. The Authority may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the Authority or as may be required by law or in connection with any legal process.

2.18 Correspondence with the Bidder

Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to acceptance or rejection of any Bid.

D. Bid Security

2.19.1 The Bidder shall furnish as part of its Bid, a Bid Security in the form of a bank guarantee issued by Scheduled Commercial Bank in India, in favour of the Authority in the format at **Appendix-II** (the “**Bank Guarantee**”) and having a validity period of not less than 180 (one hundred eighty) days from the Bid Due Date and a claim period of 60 (sixty) days, and may be extended as may be mutually agreed between the Authority and the Bidder from time to time. The Bank Guarantee must be enforceable in Delhi.

For the avoidance of doubt, “**Scheduled Bank**” shall mean a bank as defined under Section 2(e) of the Reserve Bank of India Act, 1934.

2.19.2 Any Bid not accompanied by the Bid Security shall be summarily rejected by the Authority as non-responsive. As part of the Bidding Process and for the avoidance of any confusion, the Bidder shall submit a scanned copy of the Bid Security along with online submission of the Technical Bid.

2.19.3 Save and except as provided in **Clause 1.2.4** above, the Bid Security of unsuccessful Bidders will be returned by the Authority, without any interest, as promptly as possible on acceptance of the Bid of the Selected Bidder or when the Bidding process is cancelled by the Authority, and in any case within 60 (sixty) days from the Bid Due Date.

2.19.4 The Selected Bidder’s Bid Security will be returned, without any interest, upon its signing of the Draft Service Agreement and furnishing the Performance Security in accordance with the provisions thereof. The Authority may, at the Selected Bidder’s option, adjust the amount of Bid Security in the amount of Performance Security to be provided by him in accordance with the provisions of the Draft Service Agreement.

2.19.5 The Authority shall be entitled to forfeit and appropriate the Bid Security as Damages inter alia in any of the events specified in **Clause 2.19.6** herein below. The Bidder, by submitting its Bid pursuant to this RFP, shall be deemed to have acknowledged and confirmed that the Authority will suffer loss and damage on account of withdrawal of its Bid or for any other default by the Bidder during the period of Bid validity as specified in this RFP. No relaxation of any kind on Bid Security shall be given to any Bidder.

2.19.6 The entire Bid Security shall be forfeited and appropriated by the Authority as Damages, without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents or otherwise under the following conditions:

- a. If a Bidder submits a non-responsive Bid;
- b. If a Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified in Section 4 of this RFP;
- c. If a Bidder withdraws its Bid during the period of Bid validity as specified in this RFP and as extended by mutual consent of the respective Bidder(s) and the Authority;
- d. In the case of Selected Bidder, if it fails within the specified time limit–
 - i. To sign and return the duplicate copy of LOA;
 - ii. To sign the Service Agreement; or
 - iii. To furnish the Performance Security within the period prescribed thereof in the Service Agreement;
- e. In case the Selected Bidder, having signed the Service Agreement, commits any breach thereof prior to furnishing the Performance Security as may be required in the Service Agreement.

SECTION-3
EVALUATION OF TECHNICAL BIDS AND OPENING
& EVALUATION OF FINANCIAL BIDS

3.1 Opening and Evaluation of Technical Bids

- 3.1.1 The Authority shall open the soft copy of the Technical Bids online on the e-Procurement Portal at a time specified by the Authority on the date specified in Clause 1.3 and at the place specified in Clause 2.11.5 and in the presence of the Bidders and their authorized representatives who choose to attend.
- 3.1.2 The Authority will subsequently examine and evaluate the Bids in accordance with the provisions set out in this Section 3.
- 3.1.3 To facilitate evaluation of Bids, the Authority may, at its sole discretion, seek clarifications in writing from any Bidder regarding its Bid.

3.2 Tests of responsiveness

- 3.2.1 As a first step towards evaluation of Technical Bids, the Authority shall determine whether each Technical Bid is responsive to the requirements of this RFP. A Technical Bid shall be considered responsive only if:
- (a) Technical Bid is received as per the format at Appendix-IA including Annexure I to VII;
 - (b) Technical Bid is received on or before the Bid Due Date;
 - (c) Technical Bid is accompanied by the Bid Security as specified in Clause 2.1.4 and 2.1.5;
 - (d) Technical Bid is accompanied by the Power of Attorney as specified in Clauses 2.1.6;
 - (e) Technical Bid contain all the information (complete in all respects) required in this RFP and/or Bidding Documents (in formats same as those specified);
 - (f) Technical Bid does not contain any condition or qualification;
 - (g) Technical Bid contains certificates from its statutory auditors in the formats specified at Appendix-IA of the RFP;
 - (h) Technical Bid contains scanned copy of the Document Fee by way of Demand Draft, in accordance with Clause 1.2.1.
 - (i) It is signed, sealed, bound together in hard cover and marked as stipulated in Clauses 2.10 and 2.11.

For the avoidance of confusion, the Bid shall be considered responsive if the Bidder has submitted the soft copy of the Technical Bid, including a scanned copy of the power of attorney mentioned in Appendices III as well as the scanned copy of the Bid Security in the format mentioned in Appendix II. The Bidder shall also mandatorily submit the hard copy of the Technical Bid on or prior to the Bid Due Date.

- 3.3 The Authority reserves the right to reject any Technical Bid which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by the Authority in respect of such Bid.

3.4 Technical capacity for purpose of evaluation

Subject to the provisions of Clause 2.2, the Bidder's experience shall be measured and stated in terms of its Technical Capacity and Financial Capacity.

3.5 Details of Experience

The Bidder should furnish the details of Eligible Experience as detailed in **Clause 2.2** hereof. The Bidders must provide the necessary information relating to Technical Capacity as per formats in Appendix-IA.

Further, the Bidder should furnish the required project-specific information and evidence in support of its claim of Technical Capacity, as per format at Annex-III of Appendix-IA.

3.6 Financial information for purposes of evaluation

- 3.6.1 The Bids must be accompanied by the audited Annual Reports of the Bidder for the last 3 (three) financial years, preceding the year in which the Bid is made.

3.6.2 In case the annual accounts for the latest financial year are not audited and therefore the Bidder cannot make the same available, the Bidder shall give an undertaking to this effect and the statutory auditor shall certify the same. In such a case, the Bidder shall provide the Audited Annual Reports for 3 (three) years preceding the year for which the Audited Annual Report is not being provided.

3.6.3 The Bidder must establish the minimum Average Annual Turnover specified in Clause 2.2, and provide details as per format at Annex-VI of Appendix-IA.

3.7 **Opening and Evaluation of Financial Bids:**

The Financial Bids shall be opened online on the e-Procurement Portal. The Authority shall open the Financial Bids on date and time mentioned in Clause 1.3 in the presence of the authorized representatives of the Bidders who may choose to attend. The Authority shall publically announce the Financial Bid for each of the technically responsive Bidders.

3.8 **Selection of Bidder:**

3.8.1 The Bidder whose Bid is adjudged as responsive in terms of Clause 3.2 will qualify for participation in financial bids. The first ranked bidder (L1) who qualifies for participation in financial bid will be declared as selected bidder. (The Selected Bidder) and shall be invited for contract signing. In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite all eligible Bidders to submit fresh Bids hereunder. The following methodology will be used to convert the rates quoted by the bidder:

The vegetable and fruits will carry a weight of 60:40 respectively and accordingly the rates quoted by the bidders will be converted using the weighted average rate for each year and simple average rate will be used for determining the unified average rate for all 3 years. The following illustration will clarify the methodology to be used:

	Charges from FPO for 1st year (%)	Weight	Weighted Avg rate for 1st year
Fruits	2.00	0.40	0.80
Vegetable	1.75	0.60	1.05
Total Weighted Average (A)			1.85

Simple Average for 3 years for L1 purpose	(A+B+C)/3
	2.17

	Charges from FPO for 2nd year (%)	Weight	Weighted Avg rate for 2nd year
Fruits	2.50	0.40	1.00
Vegetable	2.00	0.60	1.20
Total Weighted Average (B)			2.20

	Charges from FPO for 3rd year (%)	Weight	Weighted Avg rate for 3rd year
Fruits	2.75	0.40	1.10
Vegetable	2.25	0.60	1.35
Total Weighted Average (C)			2.45

3.8.2 The first ranked Bidder (L1) shall be selected while the second ranked Bidder (L 2) shall be kept in reserve. In the event that the Bidder withdraws or is not selected for any reason in the first instance (the “First Round of Bidding”), the Authority may invite the Bidder to revalidate or extend their respective Bid Security, as necessary, and upon such revalidation or extension may invite such Bidder having the second rank to be appointed as the Selected Bidder (the ‘Second Round of Bidding’). Alternatively, the Authority may, in its discretion annul the Bidding Process.

3.8.3 In the event that the Second Ranked Bidder refuses to revalidate or extend their respective Bid Security in the Second Round of Bidding as specified in Clause 3.8.3, the Authority may, in its discretion, invite fresh Bids (the

"Third Round of Bidding") from all Bidders except the first ranked Bidder of the First Round of Bidding, or annul the Bidding Process, as the case may be.

3.8.4 After selection, a Letter of Award (the "LOA") shall be issued, in duplicate, by the Authority to the Selected Bidder and the Selected Bidder shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, the Authority may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as Damages on account of failure of the Selected Bidder to acknowledge the LOA and next eligible bidder may be considered.

3.8.5 After acknowledgement of the LOA as aforesaid by the Selected Bidder, the Selected Bidder shall execute the Draft Service Agreement as finalized by the Authority. The Selected Bidder shall not be entitled to seek any deviation, modification or amendment in the Draft Service Agreement.

3.9 Contacts during Bid Evaluation

Bids shall be deemed to be under consideration immediately after they are opened and until such time the Authority makes official intimation of award/ rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain from contacting by any means with the Authority and/ or their employees/ representatives on matters related to the Bids under consideration.

3.10 Correspondence with Bidder

Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to the acceptance or rejection of any Bid.

3.11 Any information contained in the Bid shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding against the Bidder if the Project is subsequently awarded to it on the basis of such information.

3.12 The Authority reserves the right not to proceed with the Bidding Process at any time without notice or liability and to reject any or all Bid(s) without assigning any reasons.

SECTION-4

4. FRAUD AND CORRUPT PRACTICES

4.1 The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process and subsequent to the issue of the LOA and during the subsistence of the Draft Service Agreement. Notwithstanding anything to the contrary contained herein, or in the LOA or the Service Agreement, the Authority may reject a Bid, withdraw the LOA, or terminate the Service Agreement, as the case may be, without being liable in any manner whatsoever to the Bidder if it determines that the Bidder is directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, the Authority shall be entitled to forfeit and appropriate the Bid Security or Performance Security, as the case may be, as Damages, without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents and/ or the Service Agreement, or otherwise.

4.2 Without prejudice to the rights of the Authority under Clause 4.1 hereinabove and the rights and remedies which the Authority may have under the LOA or the Service Agreement, or otherwise if a Bidder is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, or after the issue of the LOA or the execution of the Service Agreement, such Bidder at the sole and absolute discretion of the Authority, shall not be eligible to participate in any tender or RFP issued by the Authority during a period of 2 (two) years from the date such Bidder, or Contractor, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practices, as the case may be.

- 4.3 For the purposes of this Section 4, the following terms shall have the meaning hereinafter respectively assigned to them:
- (a) **“Corrupt Practice”** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly, with the Bidding Process or the LOA or has dealt with matters concerning the Draft Service Agreement or arising therefrom, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process); engaging in any manner whatsoever, whether during the Bidding Process or after the issue of the LOA or after the execution of the Draft Service Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Draft Service Agreement, who at any time has been or is a legal, financial or technical adviser of the Authority in relation to any matter concerning the Project;
 - (b) **“Fraudulent Practice”** means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;
 - (c) **“Coercive Practice”** means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Bidding Process;
 - (d) **“Undesirable Practice”** means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and
 - (e) **“restrictive practice”** means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

SECTION-5

5. PRE-BID CONFERENCE

- 5.1 Pre-Bid conference of the Bidders shall be convened at the SFAC office on the designated date and time as mentioned in Clause 1.3 of this RFP. A maximum of three representatives of prospective Bidders shall be allowed to participate on production of authority letter from the Bidder.
- 5.2 During the course of Pre-Bid conference(s), the Bidders will be free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall endeavour to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.

SECTION-6

6. MISCELLANEOUS

- 6.1 The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Delhi shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Bidding Process including any terms and conditions specified in this RFP.
- 6.2 The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to;

- (a) Suspend and/ or cancel the Bidding Process and/ or amend and/ or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;
- (b) Consult with any Bidder in order to receive clarification or further information;
- (c) Retain any information and/ or evidence submitted to the Authority by, on behalf of, and/ or in relation to any Bidder; and/ or
- (d) Independently verify, disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by or on behalf of any Bidder.

- 5.3.1 It shall be deemed that by submitting the Bid, the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection with the Bidding Process and waives, to the fullest extent permitted by applicable laws, any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or in future.
- 5.4 SFAC reserve the rights to cancel/ terminate the RFP at any time or any stage without prior notice and clarifications.

[On the letter head of the Bidder/ Lead Bidder]

APPENDIX IA
LETTER COMPRISING THE TECHNICAL BID
(Refer Clause 2.1.5, 2.11 and 3.2)

To,

Managing Director

Small Farmers' Agri-Business Consortium
5th Floor, NCUI Auditorium,
August Kranti Marg, Hauz Khas
New Delhi – 110016
Tel: +91-11-26966017, 26966017

Sub: Technical Bid for Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under Small Farmers' Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers' Welfare, Government of India

Dear Sir,

1. With reference to your RFP document dated¹, I/we, having examined the RFP document and understood its contents, hereby submit my/our Bid for the aforesaid project. The Bid is unconditional and unqualified.
2. I/ We acknowledge that the Authority will be relying on the information provided in the Bid and the documents accompanying such Bid for selection of the SMP for the aforesaid Project, and we certify that all information provided in the Bid and in Annexes I to V is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying such Bid are true copies of their respective originals.
3. This statement is made for the express purpose of our selection as a SMP for the augmentation, development, construction, operation and maintenance of the aforesaid Project.
4. I/ We shall make available to the Authority any additional information it may find necessary or require to supplement or authenticate the Bid.
5. I/ We acknowledge the right of the Authority to reject our Bid without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
6. I/ We certify that in the last three years, we/ any of our/ their Associates have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
7. I/ We declare that:
 - a. I/ We have examined and have no reservations to the RFP document, including any Addendum issued by the Authority.
 - b. I/ We do not have any conflict of interest in accordance with Clauses 2.2.1 of the RFP document;
 - c. I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 4.3 of the RFP document, in respect of any tender or request for proposal issued by or any agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and
 - d. I/ We hereby certify that we have taken steps to ensure that in conformity with the provisions of Section 4 of the RFP document, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

¹ All blank spaces shall be suitably filled up by the Bidder to reflect the particulars relating to such Bidder.

8. I/ We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any Bid that you may receive nor to invite the Bidders to Bid for the Project, without incurring any liability to the Bidders, in accordance with Clause 2.15.2 of the RFP document.
9. I/ We believe that we satisfy (ies) the Net Worth criteria and meet(s) all the requirements as specified in the RFP document.
10. I/ We certify that in regard to matters other than security and integrity of the country, we or any of our Associates have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
11. I/ We further certify that in regard to matters relating to security and integrity of the country, we or any of our Associates have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.
12. The Directors / Chairman of our _____ (*Please mention the exact nature of the entity i.e. Company / LLP / Partnership Firm*) M/s _____ have not been criminally indicted or convicted of any offence nor is/are any criminal case(s) pending before any Competent Court.
13. I/ We further certify that no investigation by a regulatory authority is pending either against us or against our Associates or against our CEO or any of our directors.
14. I/ We undertake that in case due to any change in facts or circumstances during the Bidding Process, we are attracted by the provisions of disqualification in terms of the provisions of this RFP, we shall intimate the Authority of the same immediately.
15. The Statement of Legal Capacity as per format provided at Annex-VII in Appendix-IA of the RFP document, and duly signed, is enclosed. The Power Of Attorney for Signing of Bid, as per format provided at Appendix III of the RFP, is also enclosed.
16. I/ We understand that the Selected Bidder shall either be an existing Company incorporated under the Indian Companies Act, 1956/2013 or a Partnership Firm or LLP incorporated or registered under applicable governing laws.
17. I/We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of the Bidder, or in connection with the Bidding Process itself, in respect of the above mentioned Project and the terms and implementation thereof.
18. In the event of my/ our being declared as the Selected Bidder, I/We agree to enter into a Draft Service Agreement in accordance with the draft that shall be provided to me/us by the Authority. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
19. I/We have studied all the Bidding Documents carefully. We understand that except to the extent as expressly set forth in the Draft Service Agreement, we shall have no claim, right or title arising out of any documents or information provided to us by the Authority or in respect of any matter arising out of or relating to the Bidding Process including the award of the Project.
20. I/We offer a Bid Security of INR1 Lakh (Rupees One Lakh only) to the Authority in accordance with the RFP Document, in the form of a Bank Guarantee enclosed in the format as provided in Annexure II of the RFP.
21. The documents accompanying the Technical Bid, as specified in Clause 2.11.1 of the RFP, have been submitted.
22. I/We agree and understand that the Bid is subject to the provisions of the Bidding Documents. In no case, I/We shall have any claim or right of whatsoever nature if the Project is not awarded to me/us or our Bid is not opened or rejected.
23. The Financial Bid has been quoted by me/us after taking into consideration all the terms and conditions stated in the RFP, the Draft Service Agreement, our own estimates of costs and after a careful assessment of the site and all the conditions that may affect the implementation of the Project.
24. I/ We agree and undertake to abide by all the terms and conditions of the RFP document.
25. I/We shall keep this offer valid for 120 days from the Bid Due Date specified in the RFP.

26. I/ We hereby submit our Bid as indicated in Financial Bidfor undertaking the aforesaid Project in accordance with the Bidding Documents and the Draft Service Agreement.

In witness thereof, I/we submit this Bid under and in accordance with the terms of the RFP document.

Yours faithfully,

Date:

(Signature,Name and designation of the Authorised signatory)

Place:

(Name and seal of Bidder)

Appendix IA

Annex-I Details of Bidder

1.
 - (a) Name:
 - (b) Country of incorporation:
 - (c) Address of the corporate headquarters and its branch office(s), if any, in India:
 - (d) Date of incorporation and/ or commencement of business:

27. Brief description of the company/ Partnership Firm/ LLP including details of its main lines of business and proposed role and responsibilities in this Project:

3. Details of individual (s) who will serve as the point of contact/ communication for the Authority:
 - (a) Name:
 - (b) Designation:
 - (c) Company:
 - (d) Address:
 - (e) Telephone Number:
 - (f) E-Mail Address:

4. Particulars of the Authorised Signatory of the Bidder:
 - (a) Name:
 - (b) Designation:
 - (c) Address:
 - (d) Phone Number:

5. The following information shall be provided for each Bidder:

Name of Bidder:

No.	Criteria	Yes	No
1.	Has the Bidder been barred by the Central/ State Government, or any entity controlled by it, from participating in any project?		
2.	If the answer to 1 is yes, does the bar subsist as on the date of Bid?		
3.	Has the Bidder paid liquidated damages of more than 5% (five percent) of the contract value in a contract due to delay or has been penalised due to any other reason in relation to execution of a contract, in the last three years?		

6. A statement by the Bidder disclosing material non-performance or contractual non-compliance in past projects, contractual disputes and litigation/ arbitration in the recent past is given below (Attach extra sheets, if necessary):

**Appendix IA
Annex-II**

Technical Capacity of the Bidder
(Refer to Clauses 2.2 and 3.5 of the RFP)

A- Applicant's Experience

[Using the format below, provide information on each assignment submitted by you in support of your Technical Capacity as requested under this assignment in respect of which your entity for this assignment was contracted.]

Assignment Name:	Approx. Value of the Contract:
Country:	Duration of Assignment (in months):
Location within Country:	
Name of Client:	
Address:	
Start Date:	
Completion Date:	
Narrative Description of Project:	
Description of Actual Services Provided by your Staff within the assignment:	

Firm's Name:

**Client certificate and/or statutory auditor's certificate and/or Chartered Accountant's certificate and/or agreement copy and/or Work orders and/or Completion Certificates and/or Letter of Award, evidencing the aforementioned experience of the bidder (corresponding to the Clause 2.2 to be also attached.*

Appendix IA

Annexure III

Required Experience and Expertise of proposed Professional Staff/Core Team

Team	Experience and Expertise
Team Leader/ Project Director (1)	Person should be professionally qualified with a degree / PG Diploma in Agriculture /Agri-Business Management/ Agricultural Marketing from a recognized University with minimum 7 years' experience in marketing of fresh fruits & vegetables / Agri Produce and running markets / Mandis etc. The Team Leader must have knowledge and experience of F&V procurement, supply chain and understanding of F&V business etc. Team Leader should have adequate operating relationship with major organised buyers.
F&V Supply chain & marketing expert (3 nos.)	Person should be Graduate in Agriculture / Post Graduate Diploma/ Masters in Agri-Business Management/ Agricultural Marketing/ Horticulture from a recognized University with minimum 5 years experience of handling supply chain, logistic, storage, and packaging of fresh F&V products. Person should have experience in sales and marketing of fruits & vegetables, good understanding of quality parameters, F&V grades and product requirement from different categories.
Farm Sourcing/ Procurement Expert (3 nos.)	Person should be Graduate in Agriculture/ Horticulture with minimum 3 years of experience in F&V Trade/Agri Business and should have worked on direct procurement from farm.
Customer Relationship Management Expert (1 no.)	Person should have minimum of 5 years of relevant experience in dealing with various categories of customers such as modern trade, wholesale, HORECA etc should have worked in the F&V sector.
MIS & IT Expert (1 No.)	Person should have minimum of 3 years of experience in data entry, data analysis, report generation etc. He should have good understanding of use of data, inferences and should be able support decision support system for the team and management.
Infrastructure Expert (1)	<ul style="list-style-type: none"> • Person should have an MBA from a reputed and recognized university or institution with Minimum 5 years of professional experience • Demonstrated experience on topics related to infrastructure development, operations and management of storage facilities including cold storages and warehousing, logistics and transportation in agriculture sector. • Should have demonstrated experience of similar assignments undertaken for State /Central ministries, Departments, PSU or multilateral agencies

The SMP shall ensure that services of the Professional Staff/Core Team are provided full time for the contractual period. The SMP is expected to incorporate the costs of such pool of experts in its Financial Bid. The Authority will not bear any other costs, incidental or otherwise, apart from the costs mentioned in the Financial Bid under Appendix IB.

Appendix IA

Annexure IV

General Description of the Team

S. No.	Name	Position	Area of Expertise

Note: C.V of the team members to be provided in the format given at Annexure-V

Appendix IA

Annexure- V

CURRICULUM VITAE (CV) OF PROPOSED PROFESSIONAL STAFF (Team Leader & Experts) FOR THE ASSIGNMENT

1. **Proposed Position** (only one candidate shall be nominated for each position):

2. **Name of Entity** (Insert name of entity proposing the staff):
3. **Name of Staff** (Insert full name):
4. **Date of Birth:** _____ **Nationality:** _____
5. **Education** (Indicate college/university and other specialized education of staff member, giving names of institutions, degrees obtained and dates of obtainment): _____
6. **Membership of Professional Association:** _____
7. **Publication** (Indicate books, research papers and other articles published in reputed journals):
8. **Other Training(s)** (Indicate significant training since degrees under 5 – Education were obtained):
9. **Countries of Work Experience** (List countries where staff has worked in the last ten years):
10. **Employment Record** [Starting with present position, list in reverse order every employment held by staff member since graduation, giving for each employment (see format here below): dates of employment, name of employing organization, positions held]:

From:(Year) _____ **To:** (Year) _____

Employer:

Position Held:

11. Detailed Task Assigned

[List all tasks to be performed under this assignment]

12. Work undertaken that Best illustrates capability to handle the tasks assigned

[Among the assignments in which the staff has been involved, indicate the following information for those assignments that best illustrate staff capability to handle the tasks listed under point 10]

Name of assignment or project: _____

Year: _____

Location: _____

Client: _____

Main project features: _____

Positions held: _____

Activities performed: _____

13. Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any wilful misstatement described herein may lead to my disqualification or dismissal, if engaged.

Date: _____

[Signature of staff member or authorized representative of the staff]

Full name of authorized representative: _____

Name of Authorized Representative of the Firm

Signature

Date

Appendix IA

ANNEXURE-VI

Financial Capacity of the Bidder

(To be certified by the statutory auditor/ Chartered Accountant)

(Refer to **Clauses 2.2 and 3.6** of the RFP)

(In INR. Crore)

I.

Year	Average Annual Turnover (In Rs. Crore)
2018-2019	
2017-2018	
2016-2017	
Total average turnover for the Three Financial Years Immediately Preceding the BDD	

It is certified that the Turnover has been computed as per **Clause 2.2** of the RFP.

Signature of Chartered Accountant/ Statutory Auditor

Name of Chartered Accountant/ Statutory Auditor

Membership No.

Name of Company

Name & address of Bidder's Bankers:

Instructions:

1. The Bidder shall attach copies of the balance sheets, financial statements and Annual Reports in accordance with **Clause 2.2** of the RFP. The financial statements shall:
 - a. Reflect the financial situation of the Bidder and its/ their Associates where the Bidder is relying on its Associate's financials;
 - b. Be audited by a statutory auditor;
 - c. Be complete, including all notes to the financial statements; and
 - d. Correspond to accounting periods already completed and audited (no statements for partial periods shall be requested or accepted).

Appendix IA

**ANNEX-VII
Statement of Legal Capacity**

(To be forwarded on the letterhead of the Bidder)

Ref. Date:

To,
[.....]
Dear Sir,

We hereby confirm that we satisfy the terms and conditions laid out in the RFP document.

We have agreed that (insert individual's name) will act as our representative and has been duly authorized to submit the RFP. Further, the authorised signatory is vested with requisite powers to furnish such letter and authenticate the same.

Thanking you,

Yours faithfully,

(Signature, name and designation of the authorized signatory)

For and on behalf of.....

[On the letter head of the Bidder/ Lead Bidder]

APPENDIX - IB

Letter comprising the Financial Bid

(Refer Clauses 2.1.5, 2.11.1)

(NOT TO BE SUBMITTED IN THE TECHNICAL BID)

To,

Dated:

Managing Director

Small Farmers' Agri-Business Consortium

5th Floor, NCUI Auditorium,

August Kranti Marg, HauzKhas

New Delhi – 110016

Tel: +91-11-26966017, 26966017

SUB: Financial Bid for Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under Small Farmers' Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers' Welfare, Government of India

Dear Sir,

1. With reference to your RFP document dated *****, I/we, having examined the Bidding Documents and understood their contents, hereby submit my/our Bid (excluding applicable GST and including any other taxes) for the aforesaid Project and offer to perform services for the project for the following commercial consideration:

No.	Description	1 st Year	2 nd Year	3 rd Year onwards
1	The Percentage of service charge the bidder will take from the FPOs to be quoted separately for Fruit and Vegetables.	For fruits -% For Vegetables -%	For fruits -% For Vegetables -%	For fruits -% For Vegetables -%

Note: Please read INR as percentage (%)

2. I/ We acknowledge that the Authority will be relying on the information provided in the Bid and the documents accompanying the Bid for selection of the SMP for the aforesaid Project, and we certify that all information provided in the Bid are true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the Bid are true copies of their respective originals.
3. The Bid has been quoted by me/us after taking into consideration all the terms and conditions stated in the RFP, Draft Service Agreement and its Schedules, our own estimates of costs and after a careful assessment of the site and all own the conditions that may affect the implementation of the Project. The Bid is unconditional and unqualified.
4. I/ We acknowledge the right of the Authority to reject our Bid without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
5. In the event of my/ our being declared as the Selected Bidder, I/we agree to enter into a Draft Service Agreement in accordance with the draft that shall be provided to me/us by the Authority. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
6. I/ We shall keep this offer valid for 120 days from the Bid Due Date specified in the RFP.

Yours faithfully,

Date:

Place:

(Signature, Name and designation of the Authorised signatory)

(Name and seal of Bidder)

APPENDIX – II

Bank Guarantee for Bid Security

(Refer Clauses 2.1.6 and 2.19.1)

B.G. No. Dated:

1. In consideration of you, SFAC, having its office at 5th Floor, NCUI Auditorium, August Kranti Marg, Hauz Khas, New Delhi – 110016, (hereinafter referred to as the “Authority”, which expression shall unless it be repugnant to the subject or context thereof include its, successors and assigns) having agreed to receive the Bid of (a company registered under Companies Act, 1956/2013 or a Partnership Firm or LLP incorporated or registered under applicable governing laws) and having its registered office at (hereinafter referred to as the “Bidder” which expression shall unless it be repugnant to the subject or context thereof include its/their executors administrators, successors and assigns), for the Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under Small Farmers’ Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers’ Welfare, Government of India (hereinafter referred to as “the Project”) pursuant to the RFP Document dated [XX] issued in respect of the Project and other related documents including without limitation the Draft Service Agreement (hereinafter collectively referred to as “Bidding Documents”), we (Name of the Bank) having our registered office at and one of its branches at Delhi (hereinafter referred to as the “Bank”), at the request of the Bidder, do hereby in terms of Clause 2.1.6 read with Clause 2.1.7 of the RFP Document, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfilment and compliance of the terms and conditions of the Bidding Documents (including the RFP Document) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the Authority an amount of 1 Lakh (Rupees One Lakh only) as bid security (hereinafter referred to as the “Guarantee”), encashable at any of our branches including our _____ branch at Delhi, as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfil or comply with all or any of the terms and conditions contained in the said Bidding Documents.
2. Any such written demand made by the Authority stating that the Bidder is in default of the due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Bank.
3. We, the Bank, do hereby unconditionally undertake to pay the amounts due and payable under this Guarantee without any demur, reservation, recourse, contest or protest and without any reference to the Bidder or any other person and irrespective of whether the claim of the Authority is disputed by the Bidder or not, merely on the first demand from the Authority stating that the amount claimed is due to the Authority by reason of failure of the Bidder to fulfill and comply with the terms and conditions contained in the Bidding Documents including failure of the said Bidder to keep its Bid open during the Bid validity period as set forth in the said Bidding Documents for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding INR 1 Lakh (Rupees One Lakh only).
4. This Guarantee shall be irrevocable and remain in full force for a period of 180 (one hundred and eighty) days from the Bid Due Date and a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Bank, and shall continue to be enforceable till all amounts under this Guarantee have been paid.
5. We, the Bank, further agree that the Authority shall be the sole judge to decide as to whether the Bidder is in default of due and faithful fulfilment and compliance with the terms and conditions contained in the

Bidding Documents including, inter alia, the failure of the Bidder to keep its Bid open during the Bid validity period set forth in the said Bidding Documents, and the decision of the Authority that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any Court, Tribunal, Arbitrator or any other Authority.

6. The Guarantee shall not be affected by any change in the constitution or winding up of the Bidder or the Bank or any absorption, merger or amalgamation of the Bidder or the Bank with any other person.
7. In order to give full effect to this Guarantee, the Authority shall be entitled to treat the Bank as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any of the terms and conditions contained in the said Bidding Documents or to extend time for submission of the Bids or the Bid validity period or the period for conveying acceptance of Letter of Award by the Bidder or the period for fulfillment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the Authority, and the Bank shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgamation with any other person or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability.
8. Any notice by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Bank and sent by courier or by registered mail to the Bank at the address set forth herein.
9. We undertake to make the payment on receipt of your notice of claim on us addressed to name of Bank along with branch address and delivered at our above branch who shall be deemed to have been duly authorized to receive the said notice of claim.
10. It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Bank hereunder, be outstanding or unrealised.
11. We, the Bank, further undertake not to revoke this Guarantee during its currency except with the previous express consent of the Authority in writing.
12. The Bank declares that it has power to issue this Guarantee and discharge the obligations contemplated herein, the undersigned is duly authorized and has full power to execute this Guarantee for and on behalf of the Bank.
13. For the avoidance of doubt, the Bank's liability under this Guarantee shall be restricted to 1 Lakh (Rupees One Lakh only). The Bank shall be liable to pay the said amount or any part thereof only if the Authority serves a written claim on the Bank in accordance with paragraph 9 hereof, on or before (indicate date falling 180 days after the Bid Due Date).

Signed and Delivered by
Bank

By the hand of Mr./Ms, its..... and authorized official.
(Signature of the Authorized Signatory)
(Official Seal)

APPENDIX-III

Format for Power of Attorney for signing of Bid²

(Refer Clause 2.1.8)

(To be executed on Stamp paper of Rs 100/-)

Know all men by these presents, We, (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize Mr. / Ms (Name), son/daughter/wife of..... and presently residing at, who is presently employed with us and holding the position of, as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our bid for Appointment of Strategic Management Partner (SMP) for operating Delhi Kisan Mandi at Delhi under the Small Farmers’ Agri-Business Consortium (SFAC), Ministry of Agriculture, Cooperation and Farmers’ Welfare, Government of India(the “Authority”) including but not limited to signing and submission of all applications, bids and other documents and writings, participate in bidders' and other conferences and providing information / responses to the Authority, representing us in all matters before the Authority, signing and execution of all contracts including the Draft Service Agreement and undertakings consequent to acceptance of our bid, and generally dealing with the Authority in all matters in connection with or relating to or arising out of our bid for the said Project and/or upon award thereof to us and/or till the entering into of the Draft Service Agreement with the Authority.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE,, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF, 20.....

For

(Signature, name, designation and address of person authorized by Board Resolution in case of Firms/Company.

Witnesses:

- 1.
- 2.

Notarised Person identified by me/personally appeared before me

²To be submitted in original

/signed before me/Attested/Authenticated*
(*Notary to specify as applicable)
(Signature, Name and Address of the Notary)
Seal of the Notary
Registration Number of the Notary
Date_____

Accepted

(Signature, name, designation and address of the Attorney)

Notes:

- *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.*
- *Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders resolution/power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.*
- *Power of Attorney should be executed on a non judicial stamp paper of Rs 100/- to the place of execution (if required under applicable laws).*

Appendix - IV

CHECK LIST

(Mandatory Documents to be uploaded in the Technical bid.)

TECHNICAL BID DOCUMENTS.		
1	Appendix-IA (Letter comprising the Technical Bid) including Annexure I to VII and supporting certificates / documents	Yes / No
2	Power of Attorney for signing the Bid as per the format at Appendix-III; duly supported by a charter document or board resolution in favour of executant	Yes / No
3	Copy of the certificate of incorporation or equivalent;	Yes / No
4	Copies of Bidder's duly audited balance sheet and profit and loss statement for preceding 3 years;	Yes / No
5	Bid Security of INR Rs. 1.00 Lakh (Rupees One Lakh only), in the form of a Bank Guarantee in the format at Appendix-II from a Scheduled Commercial Bank in India;	Yes / No
6	Copy of the receipt towards payment of the Document Fee by way of demand draft, in accordance with Clause 1.2.1.	Yes / No
7	Scanned copy of tender acceptance letter as per the format in Appendix V.	Yes / No
8	Copy of Check List as per Appendix IV	Yes / No
9	Any other Documents as per the requirement of RFP	Yes / No

For the avoidance of any confusion, scanned copies of the abovementioned documents shall be uploaded online on the e-Procurement Portal on or prior to the Bid Due Date.

Appendix - V

TENDER ACCEPTANCE LETTER

To,

Dated: _____ 2020

Subject: Acceptance of Term & Condition of Tender.

Tender Reference No:

Name of Tender/ Work:

Dear Sir,

1. We have downloaded/obtained the tender document (s) for the above mentioned 'Tender/Work' from the web _____ site(s) _____ namely:

2. We hereby certify that we have read the entire terms and conditions of the tender document from Page No. __ to __ (including all document like annexure(s), schedule(s), etc., which form the part of the RFP and we shall abide hereby by the terms/conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organisation too has also been taken into consideration, while submitting the acceptance letter.
4. We hereby unconditionally accept the tender condition of above mentioned tender document(s)/corrigendum(s) in its totality/entirety.
5. In case any provision of this tender are found violated, then your department/ organisation shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including the forfeiture of the full said earnest money deposit absolutely.

Appendix VI

Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: <http://eprocure.gov.in/eprocure/app>

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrolment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) Issued by any Certifying Authority recognized by CCA India (e.g. Sify/TCS/Encode/eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC/e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS/e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents- including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and generally, they can be in PDF/XLS/RAR/DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as “offline” to pay the tender/document fee as applicable and enter details of the instrument.
- 4) Bidder should furnish the Bid Security as per the instructions specified in the tender document. **The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents.** The details of the financial instrument being furnished under this RFP in hard copy and, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid may be rejected. In any case, in event of any discrepancy between the two, the hard copy, as applicable, shall prevail over the online submission
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by the bidders. Bidders are required to download the BOQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subject to asymmetric encryption using buyers/bid opener’s public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid opener.
- 8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 0120-4200462, 0120-4001002, 0120-4001005, +918826246593, support-eproc@nic.in.

Appendix VII

Name of Farmers Producer Organisation (FPO/FPC)								
Company Logo			Address: Tel: E-mail ID: GSTIN:					
Bill of Supply								
under rule 49								
Invoice No: 2020-21/001						State: Rajasthan		
Date of Issue: 18/02/2020						State Code: 08		
Bill to Party					Ship to Party			
Name: SFAC					Name: BUYER			
Address: Delhi					Address:			
GSTIN/UIN:					GSTIN:			
State: Delhi			Code	07	State:		Code	27
Sr.No	Production Description	HSN Code	UOM	QTY	Rate	Amount	Discount	Value of supply
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
TOTAL				0		0		0
Total Invoice Amount (In words)								
Bank Details						Certified that the particular given above are true and correct For FPO Name		
Bank A/C:								
Bank IFSC:								
Terms & Conditions						Authorised Signatory		

Appendix VIII

Small Farmers Agri-Business Consortium



SFAC
लघु कृषक
कृषि व्यापार संघ

Address: NCUI Auditorium Building,
5th Floor, 3, Siri Institutional Area,
August Kranti Marg, Hauz Khas, New Delhi - 110016.
Tel: +91-11- 41060075, 26966017, 26966037
E-mail ID: sfac@nic.in
GSTIN: 07AABTS9906J1ZX

Bill of Supply

under rule 49

Invoice No: 2020-21/001	State: Delhi
Date of Issue: 18/02/2020	State Code: 07

Bill to Party			Ship to Party		
Name: Buyer			Name: BUYER		
Address:			Address:		
GSTIN/UIN:			Directly shipped by the supplier (Name of FPO) to the buyer under its invoice no: raised on SFAC		
State:	Code	27	State:	Code	27

Sr. No	Production Description	HSN Code	UOM	QTY	Rate	Amount	Discount	Value of supply
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
						0		0
TOTAL				0		0		0

Total Invoice Amount (In words)

Bank Details		Ceritified that the particuler given above are ture and correct
Bank A/C:		
Bank IFSC:		
Terms & Conditions	Comman Seal	Authorised Signatory